







Company	AIA 	Allianz Life 	Etiqua 	Hong Leong Assurance 	Manulife 	Prudential 
Eligibility	Policy Holders affected by COVID-19	Policy Holders affected by COVID-19	Policy Holders affected by COVID-19	Policy Holders affected by COVID-19	Policy Holders affected by COVID-19	Policy Holders affected by COVID-19
Special Relief Plan	Deferment of Premium for 3 Months	Deferment of Premium for 90 days	Deferment of Premium/ Contribution for 3 Months	Deferment of Premium for 3 Months	Deferment of Premium for 3 Months	Deferment of Premium for 3 Months
Period	1st April 2020 - 31st December 2020	1st April 2020 - 31st December 2020	1st April 2020 - 31st December 2020	1st April 2020 - 31st December 2020	Immediate - 31st December 2020	1st April 2020 - 31st December 2020
Period of Deferment	Next 3 months upon Approval	90 days from last Premium Due Date upon approval	Next 3 months upon Approval	Next 3 months upon Approval	Next 3 months upon Approval	Next 3 months upon Approval
Email address	<a href="mailto:my.customer@aia.com">my.customer@aia.com</a>	<a href="mailto:customer.service@allianz.com.my">customer.service@allianz.com.my</a>	<a href="http://www.eti.qa/livechat">www.eti.qa/livechat</a>	<a href="mailto:customerservice@hla.hongleong.com.my">customerservice@hla.hongleong.com.my</a>	<a href="mailto:MYLife_CustomerService@manulife.com">MYLife_CustomerService@manulife.com</a>	customer.mys@prudential.com.my / customer@prubsn.com.my (Takaful)
Title	PAYMENT DEFERMENT APPLICATION: POLICY/CERTIFICATE NUMBER XXXXXXXX	PAYMENT DEFERMENT APPLICATION: POLICY NUMBER XXXXXXXX	Live Chat Mode - Above Link	PAYMENT DEFERMENT APPLICATION : <YOUR NAME> POLICY NUMBER <XXXXXXXXXXXX>	Premium Deferment Application for Policy Number xxxxxx	PAYMENT DEFERMENT APPLICATION: POLICY/CERTIFICATE NUMBER XXXXXXXX
Content	I would like to apply for a 3-month deferment of my premium/contribution payment that is due on dd/mm/yyyy. Enclosed is a copy of the supporting document(s) for your reference.	Free Style	Free Style	Free Style	Free Style	Free Style
Supporting Documents (Any one)	Doctor's Letter confirming Covid-19 infection (if policy/certificate holder is infected), or	Doctor's Letter confirming Covid-19 infection (if policy/certificate holder is infected), or	A medical report confirming diagnosis of Covid-19	Doctor's Letter confirming Covid-19 infection (if policy/certificate holder is infected), or	Doctor's letter confirming COVID-19 infection (if the individual was infected)	Doctor's Letter confirming Covid-19 infection (if policy/certificate holder is infected)
	Employer's Letter of Salary Reduction/Termination Letter, or	Employer's Letter of Salary Reduction or Termination Letter	Employer's Letter of Salary Reduction/Termination Letter, or	Letter of home quarantine from authority, or	For employed policyowners, a letter of termination of employment or reduced salary notification	Employer's Letter of Salary Reduction/Termination Letter, or
	Letter of Closure of non-essential businesses by Business Owners, or	Letter of Closure of non-essential businesses by Business Owners, or	Letter of Business Closure	Other relevant proof or documents, if any (e.g. : retrenchment letter, company letter or bank statements to show salary reductions, hawker centre closure notice etc)	Letter of Closure of non-essential businesses by the Business Owner	Letter of Closure of non-essential businesses by Business Owners, or
	Other relevant proof or documents, if any (example: hawker centre closure notice)	Other relevant proof or documents, if any (example: hawker centre closure notice)	Financial Statements demonstrating Income Loss		Other relevant documentation that can substantiate loss of income	Other relevant proof or documents, if any (example: hawker center closure notice)
Source :	<a href="https://www.aia.com.my/en/help-support/important-announcements/deferment-premium-contribution-payment.html">https://www.aia.com.my/en/help-support/important-announcements/deferment-premium-contribution-payment.html</a>	<a href="https://www.allianz.com.my/deferment-covid19">https://www.allianz.com.my/deferment-covid19</a>	Internal Memo	<a href="https://www.hla.com.my/GMS/HLA360/Others/HLA-deferment-EN-BM-CN(final)-(1).aspx">https://www.hla.com.my/GMS/HLA360/Others/HLA-deferment-EN-BM-CN(final)-(1).aspx</a>	<a href="https://www.manulife.com.my/en/individual/services/announcements/deferment-of-premium-payment-under-covid-19-relief-program.html">https://www.manulife.com.my/en/individual/services/announcements/deferment-of-premium-payment-under-covid-19-relief-program.html</a>	<a href="https://www.prudential.com.my/en/our-company/general-info/special-novel-coronavirus-coverage-at-no-extra-cost/">https://www.prudential.com.my/en/our-company/general-info/special-novel-coronavirus-coverage-at-no-extra-cost/</a>
<b>Notes/ Disclaimers:</b> This schedule is made for the ease of reference only (errors & omissions excepted). Please refer to the source for confirmation. This information was presented in alphabetical order of the Insurance Companies and without prejudice.						



Contact us:  
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